

Lifetime Limited Warranty

Simonton Windows® (hereinafter, “Simonton”), manufacturer of Prism® by Simonton, warrants to the original resident purchaser/property owner, that any Prism® by Simonton product is free of manufacturing and/or material defects. This Warranty applies for the lifetime of the product under normal use and service, subject to the conditions and limitations herein listed, and as long as the original resident purchaser resides in the home in which the products were installed. If Prism® by Simonton products are installed in multi-family, commercial or rental properties, refer to the “Commercial Applications” section of this Warranty .

This Warranty covers only those manufacturing and material defects, as specified herein and does not include defects or damages attributable to faulty or improper installation; normal weathering; defects caused by accident, fire, flood, acts of God, vandalism, riot or civil disorder; misuse; abuse by harmful fumes, vapors, solvents, chemicals or chemical pollutants in the atmosphere; mildew; building settlement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over the glass surface edges or occurrences beyond Simonton’s control.

Vinyl — Lifetime

The vinyl components of Prism® by Simonton products are warranted against defects such as peeling, flaking, chipping, blistering and corrosion for the life of the product. If such defects occur, Simonton will provide replacement parts at no charge. Warranty on the vinyl becomes void if vinyl is painted, stained or if the surface is altered in any way.

Hardware — Lifetime

The Prism® by Simonton hardware (locking mechanisms, fasteners, rollers, balances, etc., excluding the finish on patio door brass handles) is warranted against defects such as peeling, flaking, rusting, blistering and corrosion for the life of the product. If such defects occur, Simonton will provide replacement parts at no charge.

Screens — Lifetime

The Prism® by Simonton aluminum screen frame is warranted against defects such as peeling, flaking, blistering and corrosion for the life of the product. The fiberglass mesh screen is warranted against insect damage, punctures and tears for the life of the product. If such defects occur, Simonton will provide replacement parts at no charge.

Glass — Lifetime

The installed and sealed Prism® by Simonton insulating glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the air space for the life of the sealed unit. If such defects occur, Simonton will provide a replacement insulating glass unit at no charge.

Insulating glass units containing capillary tubes (recommended for use in insulating glass units traveling through or being installed in areas with elevations 7,000 feet or more above sea level) are warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the air space. If such defects occur, Simonton will provide a replacement insulating glass unit at no charge for the life of the unit.

Condensation on windows or doors, which may occur as the natural result of humidity within the house or building and interior/exterior temperature differentials, does not indicate a defect in the window or door and is not included in this Warranty. Additional information concerning condensation is available upon request.

Glass Breakage Warranty

The Glass Breakage Warranty covers breakage of the installed, insulating glass unit for a period of three (3) years. Glass Breakage Warranty does not apply to specialty glass such as tempered or laminated, nor glass with grid patterns that have been cut into the glass surface.

Transferable Warranty

The Prism® by Simonton Lifetime Limited Warranty is transferable by the original property owner to one subsequent owner provided Simonton receives notice of transfer of title of the registered property within thirty (30) days after the date of transfer of ownership, and provided such notice is accompanied by a copy of this Warranty and a certified check in the amount of \$50.00. The transfer will not extend the warranty period.

Claims

Any claims for defect under this Warranty should be submitted in writing promptly after discovery to the contractor who installed the Prism® by Simonton product. The claim must refer to the product order number (located in the head of each product) and specify the defect claimed. Allow a reasonable time for inspection.

Repair Procedure

This Warranty is limited to Simonton, at its option, repairing and/or replacing defective parts (color matching not guaranteed) free of charge to the warranty holder. If, after inspection, it is determined that the claim is valid in accordance with the provisions of this Warranty, Simonton agrees, at its option, to repair or replace any defective part or component as warranted above when said defective part or component is returned to Simonton. Purchaser/property owner shall pay return transportation charges.

Labor

Labor costs are not included under this Warranty and neither Simonton nor its distributors will be responsible for any costs incurred in the removal, replacement, installation or reinstallation of the Prism® by Simonton product or any part thereof, furnished by Simonton under this Warranty.

Warranty Extension

The original Warranty period shall not be extended by any such repair or replacement, but any remaining Warranty time period shall continue in effect and be applicable under the terms and conditions of this Warranty to the repaired part or component of the Prism® by Simonton product.

Product Changes

Simonton reserves the right to discontinue or change any product it manufactures. If the part or component of the product originally installed is not available and Simonton determines to make replacement, Simonton shall have the right to substitute such part or component designated by Simonton to be of equal quality and price.

Commercial Applications

If Prism® by Simonton products are installed in a building operated as a multi-family dwelling or used for commercial purposes or rental properties such as schools, churches, apartment complexes, government owned structures, office buildings, etc., then this Warranty will be limited to ten (10) years on all materials and will not be transferable.

Other Warranty Considerations

On some installations, caulking is used to seal the frames or trim package against water or air penetration. Caulking is not considered a part of the Prism® by Simonton product, and therefore, is not covered under this Warranty. Caulking is normally considered a maintenance responsibility of the homeowner.

This Warranty is valid only if products manufactured by Simonton are used, but shall be void if accessory products not manufactured by Simonton are installed which cause defects to occur in the Simonton products.

The warranty statements contained in this certificate set forth the only express warranties extended by Simonton Windows® for Prism® by Simonton products, and the provisions hereof shall constitute the purchaser's exclusive remedy for breach of this Warranty given under this certificate. Simonton shall not be liable to property owner for incidental or consequential damages for breach of any written or implied warranty on Prism® by Simonton products.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitations of incidental or consequential damages, so that the above limitation or exclusion may not apply.

This Limited Warranty gives specific legal rights. There may be other rights which may vary from state to state.

Simonton Windows®
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