

**STEP 1**



Unlock the window. Note the anti-lock block that prevents the sash from being removed.

**STEP 2**



Slide the sash to the opposite side, bypassing the anti-lock block, and remove it.

**STEP 3**



Slide the opposite sash past the other anti-lock block, and remove it.

**STEP 4**



Once the sash are removed, you'll see the roller track cover inside the frame. With a flathead screwdriver, gently pry the roller track cover from the frame. Remove any debris that might be in the track.

**STEP 5**



Replace the roller track cover. Note that the cover is sloped. Be sure the slope is facing toward the exterior of your home. The cover will make a clicking sound when it is properly seated.

**STEP 6**



Repeat the same procedure for the other roller track.

**STEP 7**



Before replacing the sash, note the rollers on the sash. This side of the sash faces downward and is inserted into the roller track.

**STEP 8**



Going past the anti-lock block, replace the sash and move it all the way to the left.

**STEP 9**



Repeat this procedure for the other sash, remembering to check that the rollers are facing downward, into the roller track.

**STEP 10**



Test the movement of the sash to ensure it glides smoothly.